



Water samples are collected from water treatment system feedwater sources in order to complete site-specific laboratory analysis such as MMF filtration studies, water analysis for antiscalant dosing, and other technical support services. Collecting water from the proper point in the system schematic is key to providing our laboratory personnel with appropriate samples.

The following instructions are provided to ensure that the best possible sample is collected. If there are any questions, please don't hesitate to contact our customer service department at (760) 744-0536.

#### Collection Instructions:

1. Attach a hose to the sample tap.
2. Allow the sample tap to run at a full flowrate for 30 seconds.
3. Place the hose at the bottom of the five-gallon sample container.
4. Fill the container and allow the sample to overflow.
5. Remove the hose and place the cap on the container, ensuring a tight seal.

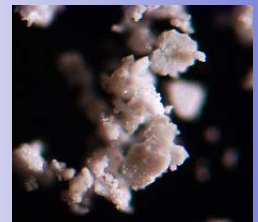
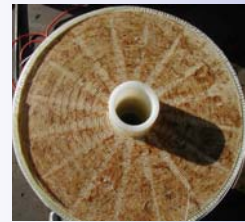
#### Shipping Instructions:

1. Return the pails to the following address:  
Avista Technologies, Inc.  
133 North Pacific Street  
San Marcos, CA 92069  
Attention: Laboratory
2. To ensure the best quality sample, return the container(s) via air courier, if possible.

#### Questionnaires:

To assist our laboratory in their evaluation and to ensure that our recommendations are based on site-specific data, the following questionnaires have been enclosed for your completion. These may be enclosed within the return packing list envelope or faxed directly to our office at (760) 744-0619:

- ☐ Clarifier Questionnaire
- ☐ Multi-Media Filter Questionnaire
- ☐ Reverse Osmosis System Questionnaire
- ☐ Filtration Study Questionnaire



**USA**  
Avista Technologies Inc.  
San Marcos, CA 92069  
Phone: 760 744-0536  
Fax: 760 744-0619

**United Kingdom**  
Avista Technologies (UK) Ltd.  
Phone: 44 (0) 131 4496677  
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**Mexico**  
Phone: 011 52 686 5687393  
Fax: 011 52 686 5687206

**Brazil**  
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Phone/Fax: 011 55 11 5641 3887

**China**  
Beijing Newtek International Inc.  
Phone: 010-6480-1119  
[www.avistatech.com](http://www.avistatech.com)